

# Dial-A-Ride

## Quick Facts

- ◆ Apply for Eligibility
- ◆ If eligible, receive your Dial-A-Ride card by mail
- ◆ Find out about the Dial-A-Ride routes and service areas to learn if you will be able to use this transportation service for your destinations
- ◆ Make an advance travel reservation by phone
- ◆ Be ready up to 30 min before your pick-up times
- ◆ Must purchase tickets from Aiken Area Council on Aging prior to transportation. (803-648-6493)

### Miscellaneous Items:

Pets are not allowed on the bus except for service animals; which may include more than an seeing eye dog.

Drivers are NOT allowed to enter homes or offices. If you require further assistance, please apply for Personal Care Attendant eligibility where you can bring an escort with you to assist with mobility needs. This approved escort would ride for free.

Dial-A-Ride is not responsible for passengers or personal items after driven to a destination.

Seatbelts must be worn.

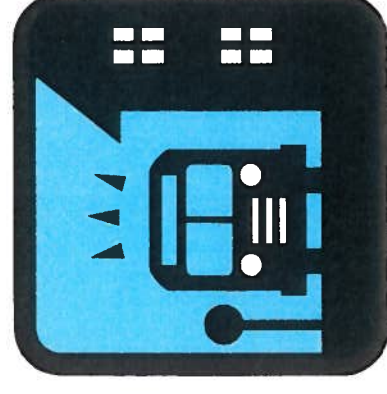
Have the street address of your destination ready when you call to schedule a trip.

# Dial-A-Ride

## Transportation Services

Serving Persons with Disabilities in Select Areas of Aiken County

Accessible  
Affordable  
Available



To Apply: 649-7981

### Dial-A-Ride

Managed by:  
Lower Savannah Council of  
Governments  
PO Box 850  
Aiken, SC 29802

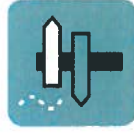
Phone: 803-649-7981  
[www.lscog.org](http://www.lscog.org)

# Let Us Tell You More About Dial-A-Ride



**How much does this service cost?**

\$3.00 One Way



**Where can I travel?**

Travel must take place within service areas. Service areas are 3/4 of a mile from the fixed bus routes of the Best Friend Express. You **MUST** be picked up and dropped off within a designated service area.



**Now that I have been approved for the program, how do I schedule a trip?**

**All trips are scheduled by phone. Please call the Aiken Area Council on Aging Transportation Dept. at 648-6493 no later than the day before.**

**Who is eligible to ride?**

While anyone can catch a ride on the Best Friend Express, only persons with qualifying disabilities are able to make a reservation for pick up and drop off times with the Dial-A-Ride transportation program.

**How do I get a Dial-A-Ride card?**

Call the Lower Savannah Council of Governments to ask for an application at 649-7981. A doctor must also sign your application to verify your disability before a decision can be made about your eligibility to ride.

**Is there a fee to apply?**

**NO**

**What kind of assistance can I expect?**

The driver will assist with your seatbelt and/or any wheelchair needs you may have. The driver may also assist with small parcels (limit of two).

**What are my responsibilities as a rider?**

Give 2 hours notice of a cancellation.  
Purchase tickets from Aiken Area Council on Aging office prior to transportation.

**Dial-A-Ride service operates Monday—Friday.**

**No Holiday Service On:**

- New Year's Day
- July 4th
- Labor Day
- Thanksgiving Day
- Christmas Day

**Examples of possible locations you could travel to/from:**

- ⇒ Common shopping areas in both Aiken & North Augusta
- ⇒ Hospitals & doctor's offices
- ⇒ ATC & USC-Aiken Colleges
- ⇒ Some agencies like DSS