

**Lower Savannah Council of Governments
Best Friend Express and Dial-A-Ride
Title VI Complaint Contacts**

The Lower Savannah Council of Governments (LSCOG) is authorized, and required, to implement an FTA approved Title VI program and to provide oversight for its contractor(s) selected to operate the Best Friend Express fixed route service and the Dial-A-Ride ADA complementary paratransit serving the urbanized portion of Aiken County. LSCOG endeavors to ensure that the level and quality of transportation service provided to the public is accomplished without discrimination in regard to race, color, or national origin.

A Title VI Complaint Form is available at many locations including the LSCOG website, the Best Friend Express website, the front office of LSCOG, or from one of the Best Friend Express drivers. You may also request a form be provided to you directly from LSCOG. If you would like to file your written complaint, please contact:

Lower Savannah Council of Governments
2748 Wagener Rd
Aiken, SC 29801
803-649-7981

Please contact Nora Sanders, Assistant Executive Director

Or

Wallace White, Director of Human Services

Or

Federal Transit Administration
Office of Civil Rights
1200 New Jersey Ave. SE
Washington, DC 50290